Method to Support Risk Management of Human Error in the Traffic Dispatchers

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   In order to find out an effective measure in combination of limited time and budget, a priority needs to be given to candidate measures corresponding to their purposes and effects. In this regard we developed a method to support risk management of human error. In this paper, we introduced the example of applying this method to the traffic dispatchers. In addition, we reported the verification results about the necessity for risk assessment according to work mode, and the evaluation measure of error influence index.