

**A Hearing Investigation Technique and an Educational Program for the Analysis
of the Background Factors of an Accident**

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Preventing accidents and incidents depends on gaining a maximum amount of information about the situations in which these events occur and about what action was taken by the people involved in these events. Therefore, we developed a hearing investigation technique. And as a result of having tried this technique, we confirmed that we could collect more the data about the background factors than before. Moreover, we developed an educational program that consists of 5 steps of practice and explanation. And we confirmed that the participant's investigative attitude becomes proper.