

Railway Customers' Consciousness of Warm Water Cleaning Functions in Restrooms at Railway Stations

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We carried out surveys by the monitors and the web to grasp the railway customers' consciousness of warm water cleaning functions introduced in the restrooms at the railway stations. Many customers who use these functions expected more introduction of them in future, and thought that the image of the stations will improve by introducing them. On the other hand, many of them who do not use them do not expect much introduction of them. However, these functions are widely penetrated at home, and the penetration rate is increasing year by year. Therefore, it is expected that the railway customers who use these functions will increase, and along with it the image of the railway stations will improve.